

APPOINTMENT INFORMATION

- ◆ The scheduled appointment is reserved specifically for your child. Any change in this appointment affects many patients. If a cancellation is unavoidable, please call the office **at least 24 hours** in advance so that we may give that time to another patient.
- ◆ Parents of children younger than 2½ are permitted to accompany their children into the treatment area. In addition, parents of children with special healthcare needs are also permitted to accompany their child into the treatment area. However, parents of children older than 2½ are required to remain in the reception area for ALL visits unless otherwise instructed. Dentistry is exacting and requires the undivided attention of the child and the dentist. It is very important that we get to know your child as quickly as possible with as little diversion as possible. Most children react much more favorably under these conditions. You will be called into the treatment area when appointments are completed. Please feel free to ask questions at this time.
- ◆ Generally, during your first visit with us, we will examine your child's mouth, clean the teeth, do a fluoride treatment, and take radiographs necessary to detect decay, infections of the bone, or evaluate growth. We will discuss your child's dental needs and will outline the treatment plan for your child. At subsequent appointments, your child will receive the dental care indicated by their examination and diagnosis.
- ◆ Most restorative (fillings, extractions, etc.) procedures are scheduled in the morning. Children, as well as adults, are more prepared and do better in the morning for these types of procedures.
- ◆ We will make a diagnosis and prescribe dental treatment based on your child's needs & current conditions. We do not base treatment recommendations on dental insurance or third party benefits. Our obligation is to provide the best care available for your child. Financial assistance through insurance that may be available to you is between you and your insurance company, and has no bearing on the treatment we prescribe for your child, or the fees involved in performing that care. Our priority is quality care!
- ◆ We strive to see all patients on time for their scheduled appointment. There are times when our schedule is delayed in order to accommodate an injured child or an emergency. Please accept our apology in advance should this occur during your appointment. We will do the exact same if your child is in need of emergency care.
- ◆ Please try not to be upset if your child cries. This is a normal reaction to fear, and we

are trained to help fearful children through their dental experience. When describing their visit, please do not use words such as needle, shot, drill, pull, or other words suggesting unpleasantness. We will treat your child as our own, and perform the needed dental service in the easiest way possible.

- ◆ Again, please call at least 24 hours in advance if a cancellation is unavoidable so that we may give it to another patient.
- ◆ Broken or missed appointments affect many people. If two (2) broken/missed appointments occur or two (2) cancellations without 24-hour notice, our office reserves the right to NOT schedule any subsequent appointments. Any patient who misses two consecutive appointments without 24 hour notice will be dismissed from our practice.